



PRISCILLA NSHUTI

HOSTESS | RECEPTIONIST
| LEAD WAITRESS

Dynamic and service-driven hospitality professional with proven expertise in guest relations, front-of-house coordination, and team leadership.. With hands-on experience in some of Kampala's most reputable establishments—including Maze and Aurous Gourmet Bar and Restaurant—I am passionate about delivering memorable guest experiences through warmth, efficiency, and attention to detail.. I aim to contribute my strong interpersonal skills, leadership abilities, and dedication to excellence toward enhancing service standards and ensuring every guest feels valued and delighted..



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Buwaate - Kampala,
Uganda

ABOUT ME

I'm a 22 year old dedicated hard working young woman with a passion for hospitality especially in the roles of Supervisor..

My enthusiasm for creating exceptional guest experiences is matched by my commitment to delivering top notch service.. With a warm and charming personality, I excel in building customer relations and ensuring their comfort..

I'm confident that my positive attitude, attention to detail and unwavering work ethic make me the ideal candidate to enhance any team in the hospitality industry..

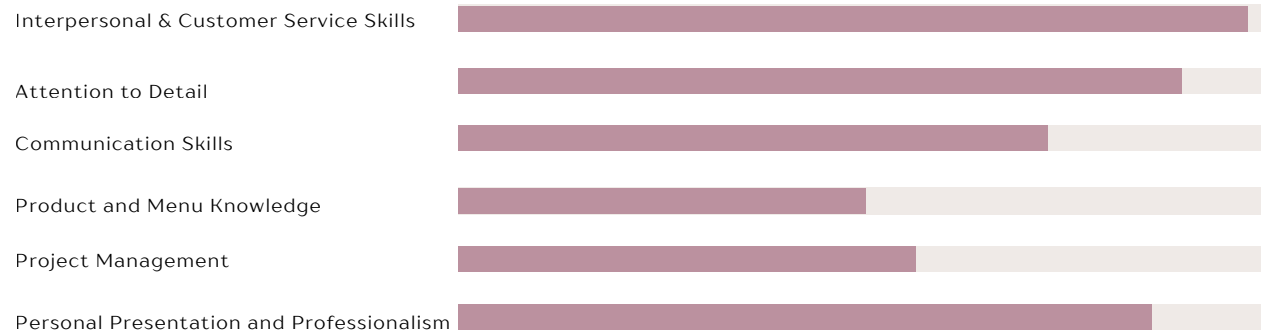
MY MISSION

As a dedicated and people-oriented hospitality professional, I am passionate about creating exceptional guest experiences through attentive service, genuine connection, and a deep understanding of individual preferences..

With hands-on experience in leading hospitality establishments across Kampala—including Maze and my current role as Lead Hostess at Aurous Gourmet Bar and Restaurant—I am driven to uphold the highest standards of excellence, teamwork, and guest satisfaction..

My mission is to bring warmth, efficiency, and a refined sense of service to every interaction, contributing meaningfully to the success and reputation of the establishment I represent..

SKILLS



EXPERIENCE

2023 - 24

LEAD WAITRESS PROFESSIONAL

MAZE RESTAURANT AND LOUNGE

- Ensured prompt and friendly customer service.
- Welcoming customers, taking their orders for food or Beverages.
- Fore seeing the day to day running of the restaurant.

2024 - DATE

**LEAD HOSTESS | RECEPTIONIST
PROFESSIONAL**

AUROS GOURMET BAR AND RESTAURANT

- Greet and welcome guests warmly, ensuring a positive first impression.
- Manage reservations and seating arrangements efficiently to maximize table turnover and guest satisfaction.
- Train new host staff on service standards, reservation systems, and customer service protocols.

EDUCATION

2023

ISBAT University, Kampala — B.Sc. in Computer Science..

Currently Pursuing (Year 2)

2022

KITANTE HILL SCHOOL, Kampala — UACE Certificate..